

Let's Enable's cancellation policy for bookings with organisations



- Bookings will take place during school term times unless otherwise agreed by Let's Enable
- Sessions will take place if only one person can attend
- The cost is per session and is the same regardless of the number of attendees
- A block booking of 5 sessions or half termly will be made by Let's Enable with defined dates
- The organisation will be invoiced just before the last session date – at the end of the summer term the invoice will be sent out earlier, so payment can be received before the end of the academic year
- Payment will be due within 14 days of receiving the invoice
- If payment is late, Let's Enable may stop any further sessions until payment is received.
- If a session needs to be cancelled by the organisation 50% of the session cost is required unless agreed in advance by Let's Enable – the organisation will let Let's Enable know as soon as they are aware and call Nina Linzell on 07874 008593 or email Nina@letsenable.co.uk
- Let's Enable reserves the right to cancel the session due to circumstances beyond their control – the organisation will not be charged for this session, as much notice to the organisation will be given and another mutually convenient session date will be added to the block booking
- Any refunds will be given as a credit note